CATERING TERMS AND CONDITIONS

*Please note these catering terms and conditions are applicable to catering only and do not apply to any other booking nor do the general terms and conditions listed on the website apply to catering*

Labour for events:

Chef: $45/hour min 3 hours

Waiter: $25/hour min 2 hours

Access required at least 1 hour before desired time for serving of food, if table or event space set up required as well, please allow another 1 hour

Labour includes:

Chef: Preparation and serving of food on night

Waiter: clearing of table and washing of dishes and glasses for events of up to 30 guests. Labour charge complete after serving of dessert and clearing of final dishes at Chef’s discretion.

Labour doesn’t include extra chef or waitstaff for drinks or food service for large events of 30+ guests. For these numbers please enquire for rates and charges as staff will be hired through third party labour hire service and rates are set by this company.

Platters:

In My Own Kitchen only supplies the platters and serving utensils for long table dinners and canape functions. Crockery, cutlery and glassware are provided at the organisers request through a third party hire service. All terms and conditions for equipment hire and rates are set by third party supplier. Party in a box platter and high tea platters are hired at extra cost unless Chef is hired to provide food service in which case platters will be provided free for event. Noodle box catering is provided in disposable paper boxes with disposable wooden cutlery.

Hiring plates/glasses/cutlery:

In accordance with third party hire terms, all plates, cutlery and glasses must be cleaned before returning. Plates and cutlery will be cleared and washed, packed into hire crates by In My Own Kitchen. The chef will count and confirm the packing of correct numbers of hire items with organizer of hire before departure.

Glassware, where available, will be washed and returned to crates. If glasses are still in use after the completion of dessert, these will under the responsibility of the hirer to wash and return to crates. In the event of glass or crockery breakage that is due to In My Own Kitchens or staff fault, In My Own Kitchen will accept responsibility of any related fees. No responsibility will be taken for any breakages or misplacing of items following final confirmation of collection and packing of items or guests breaking items during the course of the event.

Dietary requirements:

Any dietary requirements must be communicated and confirmed five (5) business days prior to the event. Dietary requirements available are Gluten Free, Lactose Free, Vegetarian and Vegan. Please note In My Own Kitchen does not operate in a Coeliac friendly premises so some traces of gluten may be present. If more than two dietary changes are required an extra charge may apply unless the menu is designed to accommodate these requests with 80% of options.

Confirming event:

To confirm the booking a 30% deposit is required upon setting a date with remaining balance for food and minimum 3 hours labour required seven (7) days prior to the event. Any further hours of labour can be paid on the night with cash or agreed direct deposit details.

Cancellations:

If the event needs to be cancelled by organiser, written confirmation must be given 60 days before the scheduled date of the event for a full refund. Cancellation after this time but before ten (10) business days will incur a 15% administration fee. Cancellations within ten (10) business days will be charged 50% of the final total.

In the event In My Own Kitchen needs to cancel an event a full refund will apply. In My Own Kitchen will endeavor to provide alternatives if unforeseen circumstance such as illness occurs to prevent the need for cancellation.

Changes to numbers:

Numbers must be confirmed with the final balance. Any changes reducing the numbers after the final balance is paid will not be refunded – additional numbers can only be added with 48 hours’ notice, full payment required before the night

Travel fees:

In My Own Kitchen services the Brisbane Metro area. Please enquire if your suburb will attract a travel fee

Public Liability:

In My Own Kitchen has full public liability for all events